

i-Trax® Inspection Workflow

A complete data lifecycle that strengthens compliance, improves efficiency, and supports safer communities.



1. Personnel Management

FREE TO CONTRACTOR

AHJ staff and contractor personnel are added once, with credentials verified in real time to ensure only approved, qualified users can perform ITM activities.



2. Client Setup

FREE TO CONTRACTOR

Property owner and client profiles are created once, establishing the baseline account for future inspection, reporting, notification, and compliance activity.



3. System & QR Setup

FREE TO CONTRACTOR

Life safety systems and inspection units are entered into i-Trax® and assigned QR codes.

SEPARATE FEE

Printed/mailed QR tags have a separate fee.*



4. Geo-Fenced Inspections

FREE TO CONTRACTOR

Inspectors complete inspections within a verified location boundary to confirm activity occurred at the correct property or system location.



5. Optional NASFM Smart Customizable Forms

FREE TO CONTRACTOR

Inspectors complete inspections within a verified location boundary to confirm activity occurred at the correct property or system location.



6. Inspection Scheduling & SMS Messaging

FREE TO CONTRACTOR

Once systems are established, recurring ITM schedules can be managed through i-Trax®, supporting timely inspections, reminders, and compliance tracking.



7. Impairment Submittal

SEPARATE FEE

Deficiencies, impairments, expired units, and non-compliant systems are automatically flagged and reported to the AHJ for real-time risk visibility.

This module has a separate, per unit annual fee.



8. Optional Quotes, Invoicing, & Tax Computations

FREE TO CONTRACTOR

Contractors may use optional tools to generate quotes and invoices tied to inspection activity, streamlining service follow-up without affecting AHJ authority.



9. Integrated Billing

FREE TO CONTRACTOR

Where authorized, i-Trax® can support integrated billing and fee collection.

SEPARATE FEE

Credit card funds collection has a separate fee.

FREE TO CONTRACTOR

Personnel Management, Client Setup, System & QR Setup, Inspection Scheduling, Quotations, SMS Messaging, Tax Computations, NASFM Forms, Geo-Fenced Inspections, and Integrated Billing.

SEPARATE FEE

Printed/Mailed QR Tags, Impairment Submittal, and Credit Card Funds Collection.

*One-time fee.